



The studio's cancellation policies for our clients are as follows:

- All classes/sessions/packages are non-refundable. Any excess monies may be transferred to another client, used towards other studio services or products.
- 24hr cancellation period – classes cancelled within this period are charged at full rate – the instructor MUST offer a reschedule where possible or offer a video where a reschedule is not possible – clients must be notified by the instructor that the session is payable
- Early cancellation can occur before the 24hr notice period – in such an event the instructor must encourage the client to rather reschedule than to cancel, or they can offer a video. Clients will not be charged for an early cancellation, but repeat offenders may be replaced
- Classes are booked and paid for in advance for the month ahead – any early cancelled classes will be transferred to the following month, any additional classes will either be invoiced for during the month, or added to the next invoice

These policies are subject to change and will be communicated as necessary.